

RETURN AUTHORIZATION REQUEST

Please fill out this form completely, and fax to (602) 438-5749 or e-mail to your RMA administrator. Your request will be processed within 24 hours, and faxed/emailed back to you with the assigned RMA number. If you have any questions, telephone the Artesyn Product Support Group on (602) 438-5728 or Intl toll free: 011-800-1850-0605 (for US customers only).

Company Name	Requestor	Date
Email	Phone	Fax

RMA NUMBER CAN NOT BE ISSUED WITHOUT THE FOLLOWING INFORMATION

In warranty returns require Original PO
Return PO#

Ship to Address	Bill to Address

Line Fail	Field Fail	DMR/CAR#	End Customer (Distrib. Only)
ARTESYN MODEL #			Quantity

Serial No	Line or Field Failures	Date Code	Description of Problem

PLEASE NOTE THAT RMAS NOT RECEIVED WITHIN 30 DAYS UPON ISSUANCE WILL BE CANCELLED

If more space is required please add a page.



CHECK BOXES FOR ANY ADDITIONAL REQUIREMENTS

- Report of Failure Findings** (Upon request)
- Expedite (\$95 fee each unit, 2 week TAT.)
- Corrective action Report (in warranty product only)
- Certificate of Conformance (**\$25.00 per document**)

Special Requirements

*Out turnaround time for repairs – up to four weeks upon date of receipt.

Unless otherwise notified, we will regard the standard repair charge listed below as approved.

If your company does not currently hold an account with Artesyn – Embedded Technologies, payment options are:

- 1) Visa 2) MasterCard 3) American Express

Sorry C.O.D. and check payments are no longer an option.

If applicable, indicate method of payment

THE FOLLOWING SECTION TO BE FILLED OUT BY THE RMA ADMINISTRATOR

Quantity of Non-warranty units	Standard Repair Charges	each
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If unit is returned it is assumed that the customer accepts the charges listed.

Shipping Instructions	Attention RMA#
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